



PARK Roanoke Newsletter

December 2014

www.PARKRoanoke.com

December 17, 2014

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New Year, New Payment Options

Effective January 1, 2015, PARK Roanoke will accept payments for all parking citations (tickets) in its office along with several new payment options.

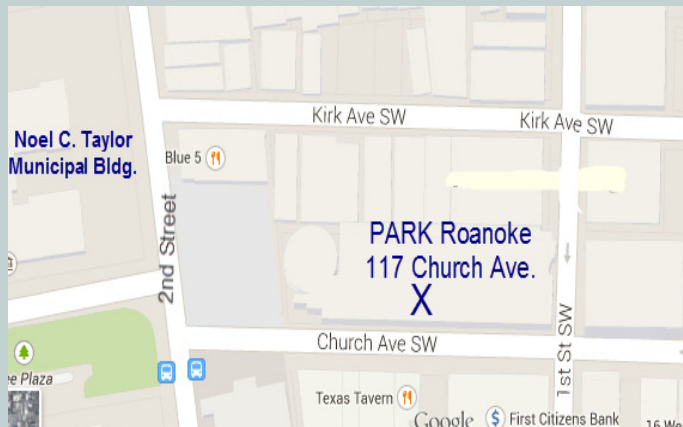
- 1) Pay In Office by Credit/Debit Cards. PARK Roanoke is located at 117 Church Avenue, SW, directly across from Texas Tavern.
- 2) Pay by Telephone with Credit/Debit Cards 1-888-272-9829 Use Jurisdiction Code 6246
- 1) Pay On-line by Credit/Debit Cards or by Electronic Checks, visit:



www.PARKRoanoke.com Look for Oops I got a Citation, Pay a Citation



A nominal fee of \$1.95 applies for all parking citations paid by credit or debit cards and a fee of \$2.50 applies to Electronic Check Payments. These fees are paid directly to the credit card service provider.



We will continue to offer bank drafts for recurring monthly payments at no cost. Need to sign-up, give us a call or visit us online.

You may continue to pay monthly parking fees in our office by cash, check or credit card at no cost.

Many of our customers have continued to ask for on-line payments for their monthly parking fees. We are working with our credit card payment service provider to be able to offer this feature in early 2015.

It's Snowing— Where do I park?

Sun, Snow, Rain or Shine— PARK Roanoke offers available parking in its parking garages and surface lots. If you are interested in keeping your vehicle out of these elements, including snow and ice, you may wish to consider parking in one of our five garages. Give us a call at (540) 343-0585!

PARK Roanoke works to ensure that parking is always available, even during winter weather. Plowing begins after two inches of snow or ice has fallen and in the event of overnight snowfall, the lots are cleared by 6:30 a.m. Snow is also plowed at entrances and exits to garages and on the roof tops by 6:30 a.m. If due to a snowfall event, your parking space is unavailable, please contact PARK Roanoke for more information and alternative parking arrangements. In the rare event that garage rooftop parking is restricted due to snow/ice, patrons may park in spaces reserved for daily parking.

Please note: When parking on the street during snow, ice or other precipitation, time limits, fire lanes, disabled parking, and no parking zones will continue to be enforced.

PARK Roanoke will be closed on
December 25-26, 2014
January 1, 2015

In addition to these dates, on-street
timed parking will not be enforced on
January 19 or February 16, 2015

- **Did You Know?**
PARK Roanoke has 4,100 parking spaces downtown! It's easy to PARK Once and enjoy all downtown has to offer.
- **Signing up for monthly parking is easy:**— call 343-0585 for details or visit us on the web. With a short application form, we can have you on your way to safe, convenient parking!
- **Disabled drivers with a valid placard or license plate may park at any daily space in garages only and receive the first hour of parking for free until 4:00 p.m. Monday through Friday**
- **Early Bird Rate** is \$3 at Campbell Garage for entry before 9 am
- **Market Lot Lunch Time Rate** \$1 from 11:30 a.m. to 1:30 p.m.

Visit our Facilities:
Campbell Garage
Center in the Square
Church Avenue Garage
Elmwood Park Garage
Gainsboro Garage
Market Garage
Tower Garage
Elmwood Lot
Higher Education Lot
Market Lot
Warehouse Row Lot
Williamson Lot

*Thank You for
Parking with Us!*

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117 Church Ave., SW
Roanoke, VA 24011
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PARK Roanoke

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LOOKING FOR THAT PERFECT HOLIDAY GIFT?

Parking Garages as toys are fun, but they are also educational. They can teach everyone. Lessons in safety, parking safety, pedestrian safety. Lessons in engineering, economics, use of elevators in structures, transportation systems, and occupations in parking. Parking Garages also teach children about the importance of green living and recycling as parking garages can help reduce emissions and traffic congestion.

Here are some Parking Related Safety Tips for Children:

- Always hold the hand of a parent or guardian when walking through a parking garage or lot
- Don't run or chase someone through a parking garage or lot
- Make sure to keep at least two steps away from the bumpers of cars at all times
- Stay out of empty parking spaces
- Walk along medians and sidewalks if they are present
- If a toy rolls into a parking space, stay still (don't run after it) and tell an adult where it went



Vintage Photo 1982—Courtesy of Jay Old



Be a part of the memories for the Roanoke Valley's premiere holiday celebration, SunTrust Dickens of a Christmas! Celebrating its 32nd anniversary, Dickens occurs on the first three Fridays in December. This year will feature the City of Roanoke Christmas Tree Lighting on Friday, December 5th from 5:30pm to 10pm, Haley Toyota's City of Roanoke Christmas Parade on Friday, December 12th from 6pm to 10pm, and the RVSPCA Pet Costume Contest on Friday, December 19th, from 6pm to 10pm.

This free, family-friendly event happens annually in Downtown Roanoke and includes favorites like roasted chestnuts, carriage rides, street performers, and more!" You can find a full schedule of events on this website link:

<http://www.downtownroanoke.org/dickens-2014>

Parking Info: <http://www.parkroanoke.com/free>