



New Rates go into effect July 1, 2019

City Council's adopted budget for the upcoming Fiscal Year, beginning on July 1, 2019, sets forth a \$5 rate increase for all monthly rates, including residential, garages, and lot parking to fund upcoming initiatives. All discounted rates will increase based on the associated market rate. There will be no change to the on-street metered parking rates. Once parking access control upgrades are completed, daily rates will be \$1 per half hour with \$8 max and will be enforced 24 hours/seven days a week at the four automated garages: Campbell, Gainsboro, Church Avenue, and Market Garages.

The new rates will aid in funding new capital projects and capital maintenance repairs to the garages. Planned work for this new fiscal year includes upgrades to obsolete parking access control equipment at three garages. Other repairs include rooftop sealant, joint repair, entrance ramp sealant, floor sealant, and interior curb repair at various garages. Due to increased parking demand, construction is anticipated for a new parking garage expected to go online in 2021.

The new rates will be reflected on the June 15th billing cycle for payments due on July 1st. A complete list of rates is located on rates at www.PARKRoanoke.com



June is National Safety Month



Each week throughout National Safety Month in June is an opportunity to make a difference in your home, work, and community. Improving safety standards at home and at work as well as identifying risks around your home protects your community and everyone! Some ideas include increasing first aid and emergency awareness through drills, providing water safety tips for recreation, developing an emergency kit, and being sure to not lock pets or children in hot cars with windows up. Here are some ways to become involved: Report repairs as needed. Hold drills at home to help children to know what to do in the event of fire, tornado, medical event or natural disaster. Participate in community emergency preparedness events. Take a CPR Class. Take a Defensive Driving Course. Identify fall hazards in the home. Assemble a First Aid Kit. Learn how to properly and safely change a flat tire. Visit the National Safety Council website for free posters, tip sheets, and more!

Thank you for parking with us. We appreciate your business!

Do you need a Residential Parking Permit for your neighborhood or downtown?

Reminder: All permits expired on May 31, 2019

For a new permit, visit our office at :

PARK Roanoke
117 Church Ave SW
Roanoke, VA 24011

(across from Macados and Texas Tavern)

Monday—Friday
8 a.m. to 5 p.m.
(540) 343-0585

Important Notice:

Our offices will be closed on Thursday, July 4th in observance of 4th of July. Meters will be free on this date; all garages and lots except for Market Garage will be free; and, there will be no on-street, "timed" enforcement on this date. All other on-street signs and restrictions will be in effect.



Payments for Monthly Parking and for Citations may be paid on-line or over a toll free telephone line.
www.PARKRoanoke.com/payments or dial
 1-888-272-9829 Use Jurisdiction Code 6246
 A nominal processing fee of \$1.95 to \$2.45 applies to credit/debit card payments.

PARK Roanoke
 P. O. Box 83
 Roanoke, VA 24002
 117 Church Avenue, SW
 Phone: 540-343-0585
 Fax: 540-342-6447
 E-mail: parking@PARKRoanoke.com



Consider Your Alternatives

RIDE Solutions offers free commuter services help you find commuting options – for one day or all days – beyond your single occupancy vehicle to access work and community resources. RIDE Solutions free services help you find transportation choices – carpool, public transit, bike routes, or some combination that can help save your money, extend the life of your car, and allow you to better enjoy your commute.

Setup your account today for the free RIDE Solutions services and have instant access to our: **Guaranteed Ride Home** program – that's right, just register for our free transportation program and we'll make sure you don't get stranded if your bike tire burst or you have to work late, and your carpool has headed home.

Carpool matching service – a comprehensive data base of local commuters, tailored to your individual commuting pattern, home and work location, etc. Fun participation programs and special event notices – Want to host a special biking event at your place of work, enjoy a lunch-n-learn, or suggest a local biking program, contact [Jeremy Holmes](#).

Bikeshare by RIDE Solutions Take your commute outside with Bikeshare by RIDE Solutions. Powered by Zagster, our growing bikeshare network makes it easy for you to get where you're going by on two wheels. For more information, visit our [Bikeshare by RIDE Solutions](#) page.

Self-Guided Tours: RIDE Solutions has created several self-guided tours to enjoy what Roanoke has to offer by bike. Please visit our [Self-Guided Tours](#) page to learn more.

Request a Bike Rack: Do you have customers or employees who need a safe place to lock up their bike when they get to your business? Do you want to improve cycling accommodations in your community in a tangible and visible way? Do you want to show your support for sustainable transportation of all sorts? Do you want to do it for free? Then [request a free bike rack](#) from RIDE Solutions!

Keep in Touch: Stay informed on the Roanoke Valley area transportation-related news, new carpool announcements, and more through RIDE Solutions' social media – [Facebook](#), [Instagram](#), and [Twitter](#) or our [blog](#) posts on news and events.

For more information contact [Ride Solutions Roanoke](#) (540) 342-9393

In a Hurry? Need to Pay After Hours? ...Problem Solved. PARK Roanoke has a secure drop box just outside the main doors for payments. Whether you are paying a citation or monthly parking, this feature is available to you 24/7.



#9PMROUTINE



It is 9:00PM

Are your

- Car doors locked?
- Valuables removed from car?
- Garage doors closed and locked?
- Home doors closed and locked?
- Porch lights on?

Make this your routine every night.

#9PMROUTINE - making it hard on criminals