



Volume 7, Issue 5.1

PARK Roanoke's Newsletter©

[www.PARKRoanoke.com](http://www.PARKRoanoke.com)

May 2019

## SUPPLEMENTAL EDITION

### Important Notice

PARK Roanoke is committed to bringing the best parking experience for our valued customers. In recent years, we have been working diligently to install cameras in all garages and to fit all garages with energy saving and brighter LED lighting along with a host of other capital projects and repairs including elevator retrofits and upgrades.

The Parking Fund budget operates separately from the City of Roanoke's General Fund. This means that all revenues and expenses from parking are allocated solely to the Parking Fund. No taxpayer dollars are contributed to the Fund. Through the Fiscal Year 19/20 budget process, additional funding was identified as needed to maintain and expand these capital projects. Planned work for this coming fiscal year includes Phase I of upgrades to obsolete parking access control equipment at Campbell, Gainsboro, and Church Avenue Garages. Structural repair work is also planned including rooftop sealant at Elmwood Garage, joint repair at Campbell Garage, entrance ramp sealant at Church Avenue Garage, floor sealant at Tower Garage, and interior curb repair at Market Garage. Due to increased parking demand, there is an anticipated construction of a new parking garage expected to go online in 2021.

City Council's adopted budget for Fiscal Year 19/20, beginning on July 1, 2019, sets forth a \$5 rate increase for all rates, including residential, garages, and lot parking to fund these initiatives. All discounted rates will increase based on the associated market rate. There will be no change to the on-street metered parking rates. Once parking access control upgrades are completed, daily rates will be \$1 per half hour with \$8 max and will be enforced 24 hours/7 days a week at the four automated garages: Campbell, Gainsboro, Church Avenue, and Market Garages.

The new rates will be reflected on the June 15th billing cycle for payments due on July 1st. A complete list of rates is located on [www.PARKRoanoke.com](http://www.PARKRoanoke.com)

### Residential Decals Expire May 31, 2019

To renew your decal, It's Easy..... Visit [www.PARKRoanoke.com](http://www.PARKRoanoke.com)

Download and complete the applicable residential decal application form. Bring a \$5 decal fee to our office along with the completed application and a copy of your vehicle registration. If you are a downtown resident, please also include a copy of your lease or utility bill proving downtown residency. Visit us at PARK Roanoke 117 Church Avenue SW, Roanoke, VA 24011  
Office Hours M-F 8-5 Telephone: 540.343.0585  
Email: [parking@PARKRoanoke.com](mailto:parking@PARKRoanoke.com)

